2025 Strategic Plan

Community Relations



Educate the community

Increase Outreach

& Awareness

Grow community awareness, with an emphasis on people's abilities.

about DD services.

Promote and fund a community inclusion grant program.

Expand community transportation options, emphasis on evenings and weekends.

Promote and grow affordable accessible housing.

Explore developing a full-time community engagement role.

Family Support Services



Enhance Family Support Services

Increase access to intensive home-based intervention services for multi-system youth.

Encourage, support, and grow parent/family peer support network.

Provider Support Services



Increase Provider Support Services

Grow the pool of direct service providers, both independent and agencyoperated.

Promote and grow provider support services.

Explore the development of a full-time provider support role.

Board Capacity



Increase Specialization
In Service & Support
Administration (SSA)

Increase behavior support knowledge, experience, and capacity within the SSA team, to include mental health, dual diagnosis, and inter-agency partnerships.

Grow and support self-advocacy, to include a leadership development program for self-advocates as future board members.

Expand the Level-Up program in local schools, and explore a dedicated transition specialist role.

Assistive Technology



Increase Emphasis & Access to Assistive Technology

Promote and grow assistive technology access and use by individuals and families served.

Create an assistive technology smart suite for hands on tech demonstration and skills.

Leadership & Admin



Administrative Goals

Implement building renovation plan to increase privacy, security, and professional work spaces.

Create a multi-sensory space within Angeline School.

Replace wireless emergency notification system with alternative mass communications platform.

Provide staff with an employee assistance program as part of our health & wellness benefits.

Implement a digital signature system.

Increase Medicaid management and compliance. Explore a dedicated Medicaid manager role.



*For questions on the Strategic Action Plan, please contact Todd Dilley, Superintendent at tdilley@wycbdd.org.