

2024 Strategic Action Plan

Community Relations



Increase Community Outreach

Develop & implement plan in 2024 to educate & "re-brand"

Develop/fund a community inclusion grant program

Increase Transportation Options

Increase accessible Community Capital Assistance homes

Increase Employment Services by Waiver Agencies

Continue to grow & explore role

Family Support Services



Enhance Family Support Services

Increase access to intensive home-based services for multi-system youth

Encourage, Support, & Grow Parent/Family Support Network

Provider Support Services



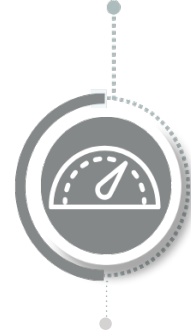
Increase Provider Support Services

Increased Competitive Compensation for DSP Workforce.

Increase the available pool of DSPs

Enhanced Provider Support Services/ Relations

Board Capacity



Increase Capacity & SSA Specialization

Increase capacity of SSA department

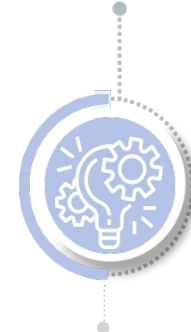
Develop SSA specializing in behavior support

Broaden Self-Advocacy county-wide

Continue collaboration with Hancock CBDD for MUI Investigation

Explore SSA services supporting children/families through the school years

Assistive Technology



Expand Assistive Technology

Assistive Tech Support for People Served.

Seek grants for developing an Assistive Technology/ Smart Suite.

Leadership & Admin



Reach Organizational Goals

Larger meeting spaces & private SSA office space.

Increased mobile tech/secure work anywhere

Develop Continuum of Services Planning

Assure Long-term Financial Stability

Explore Employee Assistance Programs

Streamline administrative processes

Increased Medicaid Compliance